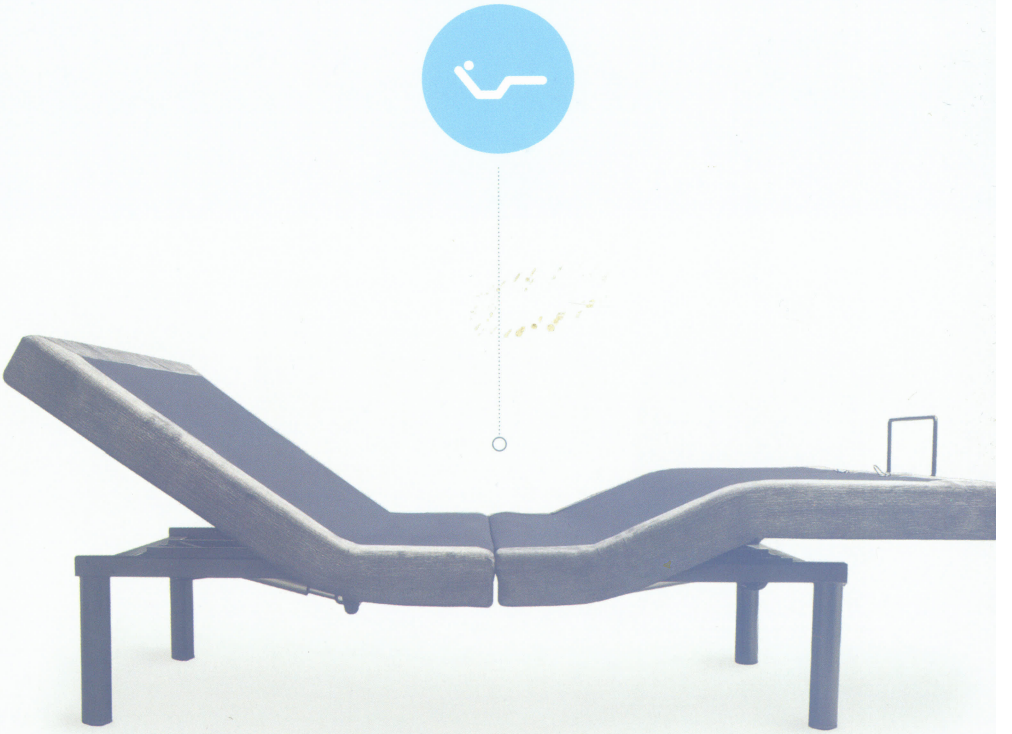
SERENADE

OWNERS MANUAL
MANUAL DE INSTRUCCIONES



ComfortBase®
Lifestyle Series

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User Info

Please take a moment and write down the serial number in the space provided below, in case you need to refer to it in the future. This information can be found by raising the head section of the bed.

SKU: CB075WLSR

Serial Number _____

This number will be required for future service claims.

SAFETY INFORMATION

ATTENTION!

IMPORTANT SAFETY INSTRUCTIONS. SAVE THIS MANUAL!

PLEASE READ THESE INSTRUCTIONS THOROUGHLY BEFORE USING THIS PRODUCT. PROPER OPERATION OF YOUR ADJUSTABLE BED IS NECESSARY TO ENSURE THE LONG LIFE AND DURABILITY YOU EXPECT FROM A HIGH-QUALITY PRODUCT. THE MANUFACTURER HAS TESTED AND INSPECTED THIS PRODUCT PRIOR TO SHIPMENT.

ADIO FREQUENCY IS 2.4Ghz.

his device complies with part 15 of the FCC Rules and Industy Canada's liscense exempt RSSs.
peration is subject to the following two conditions:

) This device may not cause interference, and
:) this device must accept any interference received, including interference that may cause undesired operationof the device.

ıy change to the antenna or the device could result in the device exceeding the RF exposure quirements and void the user's right to operate the device.
ıe input voltage is AC100-240 50/60HZ; the output voltage is DC29V 1.8A.

LECTRICAL SAFETY

ways unplug this adjustable bed from the electrical outlet before any cleaning or aintenance of the adjustable bed. To safely disconnect, remove the plug from the outlet. eep cord away from heated surfaces. Use only indoors.

VARNING: TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS UNIT TO MOISTURE.

iscontinue use of this adjustable bed and contact the manufacturer for repair if:) it has a damaged cord or plug, (2) it is not working properly, or (3) it has been dropped · damaged.

)R OPTIMAL SAFETY, YOUR ADJUSTABLE BED SHOULD BE PLUGGED INTO A SURGE ROTECTOR (not supplied with this adjustable bed).

ATTERY PRECAUTIONS

)llow these precautions when using batteries in this device:

Warning – Danger of explosion if battery is incorrectly replaced. Replace only with the 6LR61 9V batteries.
Be sure to follow the correct polarity when installing the batteries as indicated in the battery compartment. A reversed battery may cause damage to the device.
Do not mix different types of batteries together (e.g. Alkaline, Rechargeable and Carbon-zinc) or old batteries with fresh ones.
If the device is not to be used for a long period of time, remove the batteries to prevent damage or injury from possible battery leakage.

SAFETY INFORMATION

WARRANTY WARNING!

This bed is specifically designed to require no maintenance by you, the user. Any opening or tampering with the control box, motors or hand controls (with the exception of the battery compartment, if equipped) will void the warranty. Do not attempt to alter component wiring or adjust or modify the structure of the product in any way or the warranty will be void. Only those authorized may conduct repairs or part replacement on your adjustable bed.

IN-HOME USE ONLY

This adjustable bed is designed exclusively for in-home use.

HOSPITAL/MEDICAL DISCLAIMER: This base is NOT designed for hospital or medical use (In-Home or Commercial) and is NOT designed to meet medical or hospital standards. Do not use this base with TENT TYPE oxygen therapy equipment or use near explosive gases.

PRODUCT RATINGS

Lift Motor Restrictions: The lift motors in this bed are NOT designed to operate continuously for more than one (1) minute over an eight (8) minute time period, or approximately 12% duty cycle. To ensure reliable functionality and full life of this product, do not attempt to exceed these limits.
NOTE: Attempting to circumvent or exceed this rating will shorten the life expectancy of the product and may void the warranty.
Weight Restrictions: The recommended weight limits on our adjustable beds are:
Queen: 600 lbs Full/XL: 500 lbs
Twin/XL: 400 lbs (800 lbs if using two twins as a King)

The structure of the bed will support the recommended weight when distributed evenly across the bed.
The head and foot sections are not designed to individually support or lift this amount of weight.
For optimal performance and integrity of structure, entering and exiting the adjustable bed with the bed in the flat position is recommended.
NOTE: Exceeding the recommended weight restrictions could damage your adjustable bed and void your warranty.

SAFETY INFORMATION

SMALL CHILDREN AND PETS WARNING

mmediately dispose of all packing materials as they can pose a smothering risk to small :hildren and pets. Injury could also occur if children or pets are permitted to play on or nder the bed. Do not allow children to operate this bed without adult supervision.

.UBRICATION AND CLEANING

his product is designed to be maintenance-free. The lift motors are permanently ubricated and sealed — no additional lubrication is required. Do not apply lubricant to lift notor lead screws or any nylon nuts or the base may inadvertently creep downward from he elevated position.

.IFT WARNING

)O NOT SIT ON THE HEAD OR FOOT SECTIONS WHILE IN THE RAISED POSITION, OR)URING LIFT OR LOWERING CYCLES.

MOVING AFTER INSTALLATION

)o not place adjustable bed base vertically on its head or foot sections. This may cause njury to persons or damage to base.

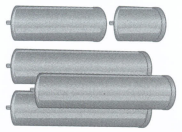
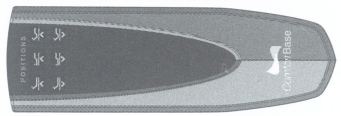
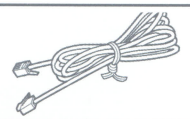
WARNING!

o reduce the risk of burns, fire, electric shock, or injury to persons:

- Unplug from outlet before putting on or taking off accessories.
- Close supervision is necessary when this base is used by, or near children, invalids, disabled persons, or pets.
- Use this base only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
- Never operate this base if it has a damaged cord or plug, is not working properly, has been dropped or damaged, or dropped in water.
- Keep the cord away from heated surfaces.
- Never drop or insert any object into any opening.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- To disconnect, remove plug from outlet.
- DO NOT USE NEAR PEOPLE USING OR WEARING MEDICAL DEVICES. FOR HOUSEHOLD/RESIDENTIAL USE ONLY.

WHAT IS INCLUDED

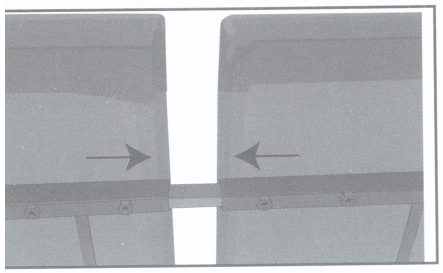
Before discarding any packing materials, check the adjustable base shipping carton and verify the following items are included:

	(2) Base Pieces
	(8) Hex Bolts with (1) Allen Key
	(2) Connecting Rods
	(1) Foot Mattress Retainer
	(4) Multi-Height Low Profile Leg (Overall Bed Height 8" or 11.5")
	(1) Remote Control
	(1) AC Cord
	(1) Power Supply
	(1) Remote Clip and Screw
	(1) DC Power Cord
	(1) Sync Cable (Twin XLs only)
	Also included:

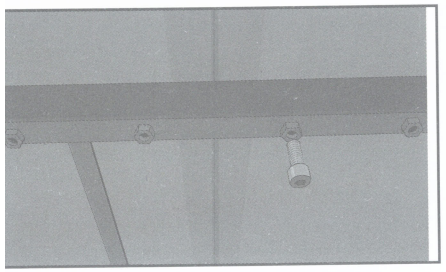
SSEMBLY - BASE

; HIGHLY recommended to use two people for the installation of this product. To emble, please perform the following steps:

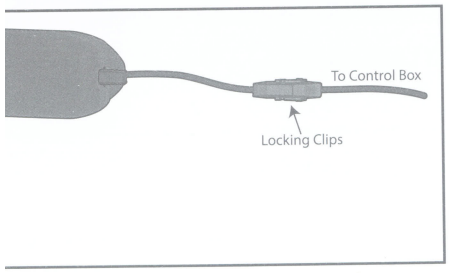
1 Carefully lift both Base Pieces from the shipping carton, keeping the unit's top-side down. Remove the plastic wrapping from the bottom to access the bases.



2 Insert the Connecting Rods into one of the Base Pieces and then slide the other Base Piece onto the Connecting Rods as shown.

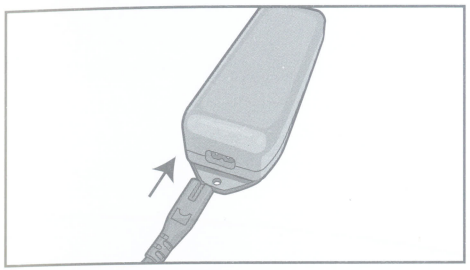


3 Secure the Base Pieces to each other using the eight hex bolts (four hex bolts for each Connecting Rod) making sure to hand tighten each and then tighten 1/4 turn more, as over-tightening could cause damage to the frame or Connecting Rod.



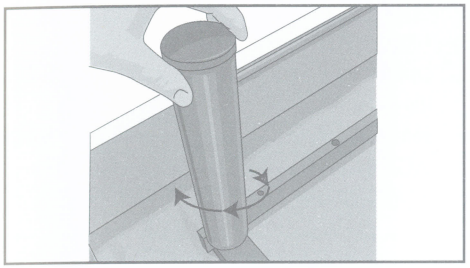
4 Insert one end of the DC cord into the power supply. Insert the other ends with locking clips into the Control Box and USB Charger cords. Lock the Control Box and USB Charger cords using the locking clips.

ASSEMBLY - BASE

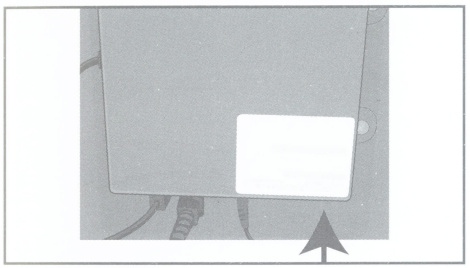


5 Insert the AC cord into the power supply.

IMPORTANT: DO NOT PLUG THE BASE INTO THE AC OUTLET YET.

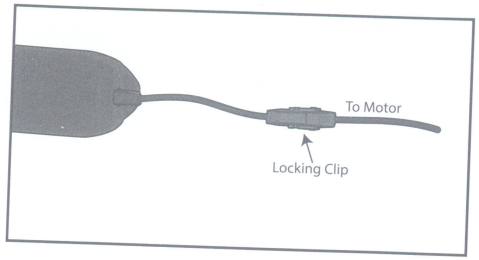


6 Insert the legs into the threaded holes at Insert the legs into the threaded holes at each corner of the base by inserting the leg and rotating clockwise until tight. There must not be any gap or wobble in the leg in order to avoid risk of injury or damage to the base which may void warranty.

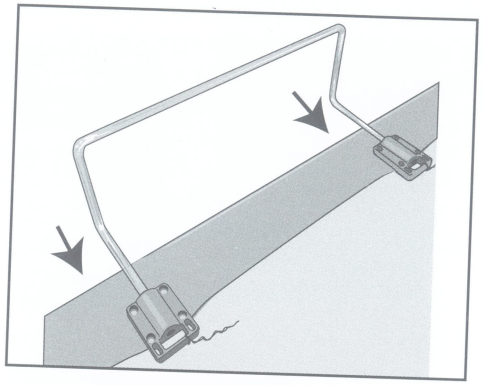


Note: If setting two Twin XL's bases to use with one king size mattress, connect the Sync cable to the control box (as pictured) to one base. After bases are arranged, connect the Sync Cable to other base's control box.

ASSEMBLY - BASE

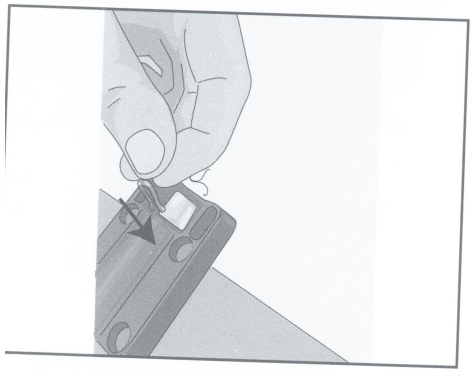


7 Insert one end of the DC cord into the power supply. Insert the other end with locking clip into the cable coming from the Head Motor. Lock the connection using the locking clip.



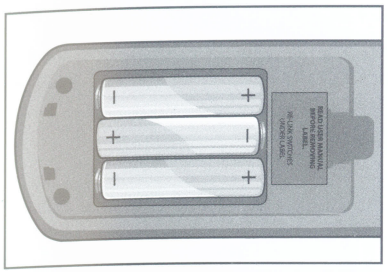
8 Remove the Mattress Retainer Bar from the bottom of the base. Finish removing the plastic packaging from the base to orient into final position. Carefully rotate the base on its side, then lift and place on legs. **IMPORTANT: DO NOT LEAN THE BED AGAINST THE INSTALLED LEGS TO TURN OVER.**

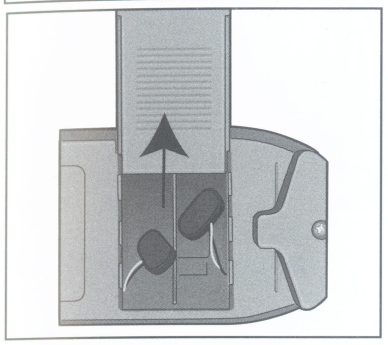
9 Insert the Mattress Retainer Bar upright as shown.

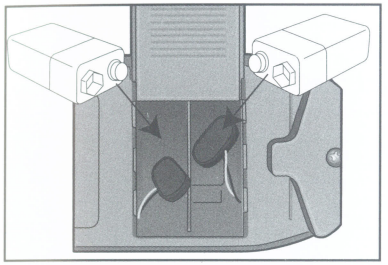


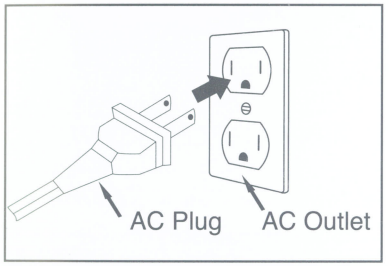
10 Insert the Retainer Clip securely.

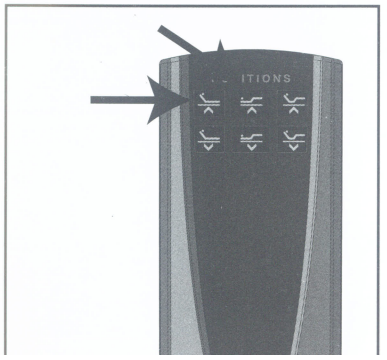
ASSEMBLY - BASE











BASE POWER SUPPLY

11 Lift the battery cover and insert the three AAA size batteries (included) into the remote as shown in the figure. Replace the battery cover.

Remote is already linked with the base.

12 Turn the power supply upside down to access the battery cover, then slide the battery cover off.

13 Insert the two 9V batteries (included) into the compartment and slide the cover back on.

NOTE: The battery backup will allow for the bed to be lowered if a power outage occurs. It is not recommended to do anything except lower the bed as the battery backup will not last if the features are continually used.

14 Insert AC plug into an AC outlet having 100-240V AC, 50/60Hz.

15 Initial use of base requires additional time. Simply press the Head Up button on the remote until the head section begins to lift. Then press the Foot Up button on the remote until the foot section begins to lift.

NOTE: If attaching a headboard brackets (available seperately) to the base, see the included instructions. Otherwise, place the desired mattress onto the base and enjoy your new

Assembly - Head Board Bracket

Headboard brackets may not be standard with purchase of adjustable base and can be purchased separately. See page 15 to purchase.

IMPORTANT: The head board bracket must be assembled to the base AFTER the bed base has been completely assembled. After assembling the bed according to the owner's manual, see this sheet to assemble the head board bracket.

Unpack the kit and make sure the following is included:

Bed Attachment
PART A
Qty: 2

Horizontal Shaft
PART B
Qty: 2

Head Board Attachment Plate
PART C
Qty: 2

M8x16mm Hex Bolt
PART D
Qty: 8

M8 Bolt
PART E
Qty: 4

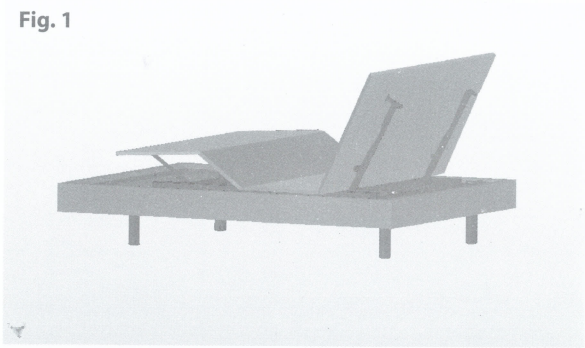
M8 Nut
PART F
Qty: 4

Washer 10 Zinc
PART G
Qty: 4

Allen Key
PART H
Qty: 1

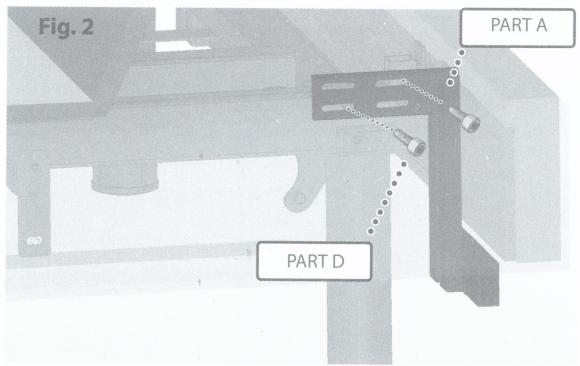
1 Completely raise the headsection of the bed to access the frame to which the headboard bracket will mount. Identify the two threaded holes that will be used to mount bed attachment (Part A) in Step #2

Fig. 1



2 Line up the holes in the bed attachment (Part A) with the two threaded holes on the bed base. Make sure the horizontal fitting of the bed attachment (Part A) points towards the inside of the bed. Insert two screws (Part D) provided with the kit into the threaded holes and tighten with the Allen key (Part H) provided with

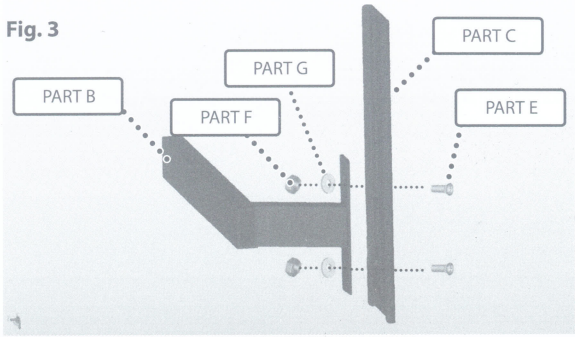
Fig. 2



Assembly - Head Board Bracket

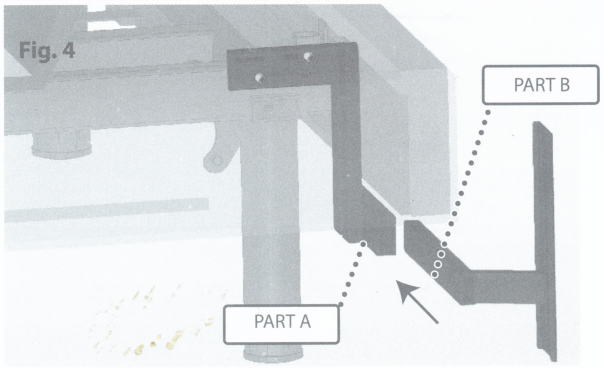
3 Attach the head board attachment plate (Part C) to the horizontal shaft (Part B) using the two flat head self locking screws (Part E), two washers (Part G) and two nuts (Part F) provided with the kit.

Fig. 3



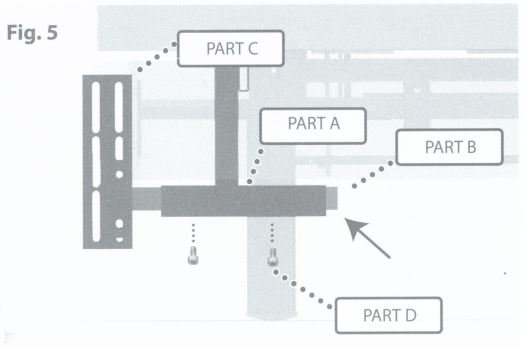
4 Insert, from the outside of the bed, the horizontal shaft (Part B) into the horizontal fitting of the bed attachment (Part A).

Fig. 4



5 Adjust the position of the head board attachment plates (Part C) to the right or the left of the bed as desired by moving the horizontal shaft (Part B) left and right in the horizontal fitting of the bed attachment (Part A). Once positioned correctly tighten screws (Part D) to hold in place.

Fig. 5

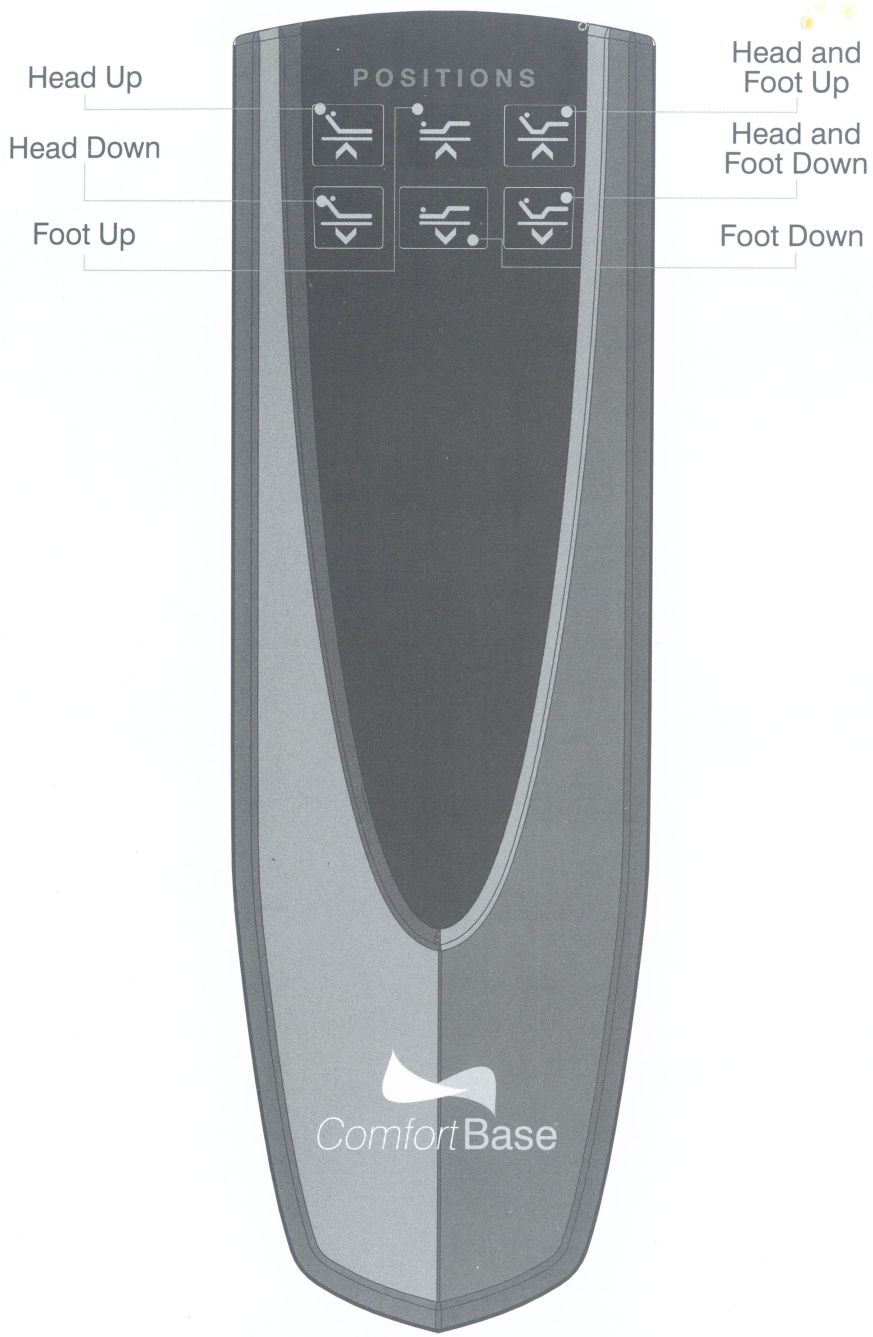


To adjust the position of the head board attachment plates (Part C) vertically, loosen nuts and screws from step 3. Tighten when the appropriate height for your head board is met.

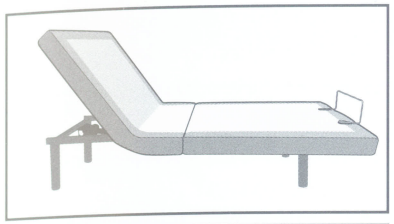
Install the head board using the line of 3 oval holes on the outside of the head board attachment plate.

WARNING: The end of the horizontal shaft (Part B) must always extend beyond the end of the horizontal fitting of the bed attachment! (Part A) (See Fig. 5 Arrow)

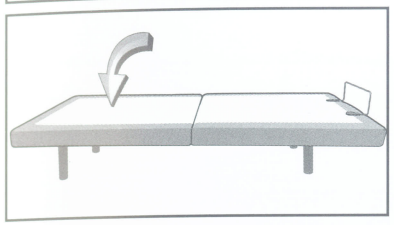
LOCATION OF CONTROLS - REMOTE



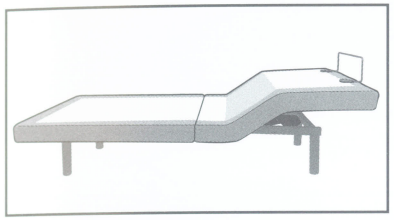
OPERATION - MAIN



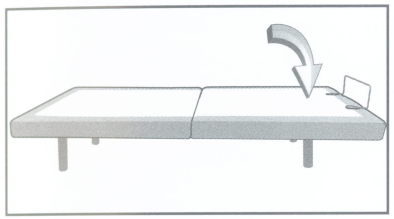
Press and hold the Head Up button to raise the Head position. Release button when desired position is reached.



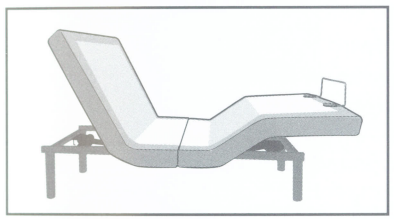
Press and hold the Head Down button to lower the head position. Release button when desired position is reached.



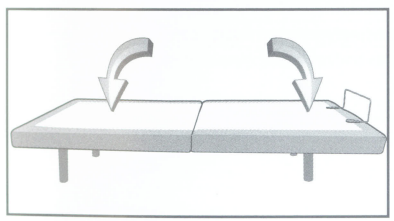
Press and hold the Foot Up button to raise the foot position. Release button when desired position is reached.



Press and hold the Foot Down button to lower the foot position. Release button when desired position is reached.



Press and hold the Head/Foot Up button to raise both the head and foot positions. Release button when desired position is reached.



Press and hold the Head/Foot Down button to lower both the head and foot positions. Release button when desired position is reached.

TROUBLESHOOTING

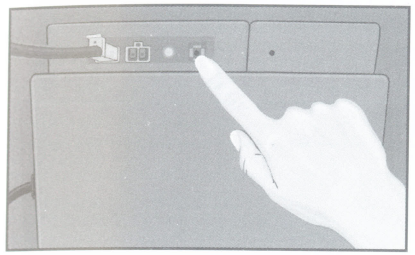
In the event the Comfort Base's base fails to operate, investigate the symptoms and possible solutions provided below:

Remote control illuminates and appears to be operable, but no features of the base will activate.	• Unplug power cord, wait 30 seconds and plug in to reset electronic components. • Defective surge protection device or electrical outlet. Test outlet by plugging in another working appliance. • Electrical circuit breaker may be tripped. Check electrical service breaker box to verify. • Re-link the remote control (see Remote Control Re-Linking section of this manual for programming procedures).
No features of the base will activate.	• Unplug power cord, wait 30 seconds and plug in to reset electronic components. • Defective surge protection device or electrical outlet. Test outlet by plugging in another working appliance. • Electrical circuit breaker may be tripped. Check electrical circuit breaker box to verify. • Make sure Remote Control is plugged into the Head Motor.
Remote control will not illuminate.	• Replace batteries in the remote control.
Head section will elevate, but will not return to the horizontal (flat) position.	• Base mechanism may be obstructed. Elevate base and check for obstruction. Remove obstruction. • Headboard may be too close to the edge of the mattress. Verify that distance between headboard brackets and mattress is sufficient. Adjust if required.
Head Lift Function has minor interference during operation.	• Make sure that you are following the duty cycle of the motor (do not operate more than one (1) minute over an eight (8) minute period, or approximately a 12% duty cycle). • Press the lift buttons squarely and accurately.
Head or Foot Lift Function has minor interference during operation.	• Check batteries in remote, replace if necessary. • Make sure that you are following the duty cycle of the motor (do not operate more than one (1) minute over an eight (8) minute period, or approximately a 12% duty cycle). • Press the lift buttons squarely and accurately. • Control box may be experiencing common Radio Frequency Interference from other radio transmitting devices (see Remote Control Re-Linking section).
The remote is causing interference with appliances, TV, garage door opener, another base in a different room, etc.	• Lift the battery cover on remote and remove the yellow sticker to expose the DIP switches. Slide the switches to different positions. • See page 15 for remote re-linking instructions. • After re-linking, test the bed to make sure it is working, and repeat steps if it is not.

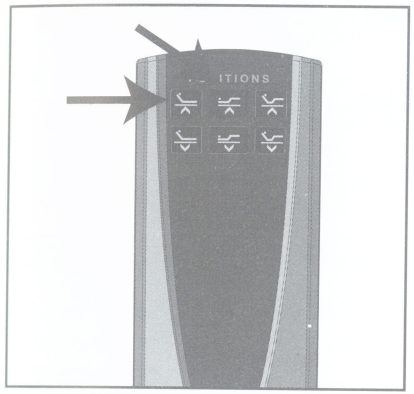
TROUBLESHOOTING

How do I link my remote control to the Comfort Base?

Connecting one Remote to one base



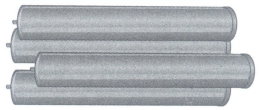
1 Press and hold the Link button (the black round button on the control box located on the bottom of the base) until the LED light on the control box turns on and then off. Release the button and the LED light will blink.



2 Simultaneously press and hold the Head Up and Foot Up buttons (the left button and middle button located on the top row of the remote) until the remote's backlight starts blinking. Release the two buttons and the backlight and the LED light on the control box will blink until linked, then they will turn off.

3 Test the bed to make sure it is working, and repeat the steps if it is not.

AVAILABLE ACCESSORIES

	Item	Part Number
	High Profile Legs (Overall Bed Height 18.5")	CB12LEG18.5
	Headboard Bracket Kit	CB075HBBRKT

To order an accessory, please call 1-800-482-5222

SPECIFICATIONS

Weight Capacity ..... Queen: 600 lbs
.....Full/XL: 500 lbs
..... Twin/XL: 400 lbs (800 lbs if using two twins as a King
Power Input.....AC100-240 50/60HZ
Power Transformer Output..... DC29V 1.8A
Radio Frequency 2.4Ghz
USB Power Output.....2.1A (Max)
Overall Height of Bed ..... 15 inches
Incline.....Head: 65°, Feet: 40°
Included Accessories ..... Sync Cable (Twin XL size only), Mattress Retainer Bar,
..... Remote Control, Power Supply, AC and DC Power Cords,
.....(2) 9V Battery for Battery Backup, (1) Manual,
.....Remote Clip, (3) AAA Batteries for Remote

TECHNICAL ASSISTANCE

For any questions, claims, or technical assistance, please contact Glideaway at 1-855-581-3095 or comfortbase@glideaway.com.

SERVICE REQUIREMENTS

Service technicians are not responsible for moving furniture, removing headboards and foot boards, or any items required to perform maintenance on your adjustable bed. In the event the technician is unable to perform service due to lack of accessibility, the service call may be billed to the purchaser and the service will be re-scheduled.

CLEANING

Spot clean with upholstery shampoo, foam from a mild detergent, or mild dry cleaning solvent. Pre-test a small inconspicuous area before proceeding. Do not saturate. Pile fabrics may require brushing with a non-metallic bristle brush. Hot water extraction or steam cleaning is not a recommended cleaning method.

WARRANTY

Glideaway Comfort Base® Twenty Year Limited Warranty 1021.C

Glideaway Sleep Products ("Glideaway") warrants to the original consumer purchaser that the motorized bed frame, motorized bed foundation and adjustable bed (hereinafter referred to as "adjustable bed" or "adjustable beds") are free from defects in workmanship and material as provided herein. To the extent permitted by law, this Limited Warranty is not transferable and coverage terminates if the original consumer purchaser ("purchaser") sells or otherwise transfers the product.

If you wish to make a claim

You must contact the Glideaway dealer from whom the product was purchased, or if not available, Glideaway 1 855 581-3095 within thirty days of discovery of the problem with the serial number and the original sale receipt which identifies the date of purchase. Any information or materials to be returned upon authorization should be sent to Glideaway at 8226 Lackland Road, St. Louis, MO 63114.

What we will do

Year 1: Full coverage parts and labor warranty This adjustable bed is warranted against defects in the workmanship or materials for a period of up to one (1) year from the date of purchase for adjustable beds bought new and for up to one (1) year from the date of manufacture for those beds that were originally floor samples. Glideaway will send replacement parts (at no cost to the purchaser) for any defective adjustable bed part to the purchaser, and Glideaway will pay all pre-authorized labor and transportation costs associated with the repair or replacement of any parts which Glideaway determines to be defective. This one (1) year warranty shall not apply if purchaser does not return any and all defective parts to Glideaway within 15 days of purchaser's receiving of replacement part(s).

Years 2-20 Limited Warranty If the defect occurs in the second through twentieth year following purchase for adjustable beds bought new and following the date of manufacture for adjustable beds that were originally floor samples, Glideaway will offer replacement parts (upon terms and conditions set forth in this paragraph) for any mechanical adjustable bed part found to be defective. Electronics, electrical components, drive motors and massage motors are excluded. Purchaser shall pay 1/19th of the then current replacement cost of the defective part multiplied by the number of years the purchaser has owned the adjustable bed for those beds bought new or multiplied by the number of years since the adjustable bed was manufactured for those adjustable beds which were floor samples. Glideaway shall bear the remainder of the cost of the replacement part. This limited warranty shall not apply if purchaser does not return any and all defective parts to Glideaway within 15 days of purchaser's receipt of replacement part. To the extent permitted by law, the purchaser shall bear all service, transportation, labor and shipping costs related to the delivery and/or replacement of the defective part.

This limited warranty does not cover or apply to

This Limited Warranty does not apply: (a) to any damage caused to the adjustable bed by the purchaser; (b) if there has been any unauthorized repair or replacement of the adjustable bed or parts; (c) if the adjustable bed has been mishandled whether in transit or by other means, subjected to physical or electrical abuse or misuse, or otherwise operated in any way inconsistent with the operation and maintenance procedures outlined in the Owner's Manual, this limited warranty, and any other applicable document published or approved by Glideaway; (d) in relation to damage to mattresses, fabric, cables, electrical cords or items supplied by dealers (also known as retailers or resellers); (e) if there has been any unnecessary service calls, including costs for in-home service calls solely for the purpose of educating the purchaser about the adjustable bed and/or for finding an unsatisfactory power connection; (f) if the recommended weight restrictions (Twin/TXL/Split Queen/Split CA King: 400 pounds/ 181 kilograms, Full/FXL Queen**: 500 Pounds/ 227 kilograms, Queen**: 600 Pounds/ 272 kilograms) and guidelines for proper distribution of weight as stated in the Owner's Manual are not followed; (g) for adjustable beds used in commercial type settings, such as but not limited to dormitories, hotels and rentals.
**See owner's manual for model specific information

Additional terms and conditions

No reimbursement will be made to the purchaser for the inconvenience, removal, installation, setup time, lack of use, shipping, or any other costs or expenses not covered by this limited warranty. Glideaway holds no responsibility for in-home service on adjustable beds. Purchaser should contact their dealer for any terms and conditions relating to purchaser's in-home service if any.

Removal of product tag shall void warranty. The product tag has both the model and serial numbers, which serves as a means of identification to establish one's warranty rights. It is attached to the metal substructure visible when one lifts the head of the base.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, THIS LIMITED WARRANTY REPLACES ALL OTHER REPRESENTATIONS, WARRANTIES OR CONDITIONS, WHETHER EXPRESSED, IMPLIED OR LEGAL, ARISING FROM STATUTE, COURSE OF DEALING, USAGE OF TRADE OR OTHERWISE INCLUDING ANY IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, DURABILITY, QUALITY AND FITNESS FOR A PARTICULAR PURPOSE AND NO ONE IS AUTHORIZED TO ASSUME OR UNDERTAKE FOR GLIDEAWAY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THE PRODUCT. GLIDEAWAY SHALL NOT BE LIABLE FOR ANY DAMAGES, WHETHER DIRECT, INDIRECT OR CONSEQUENTIAL OR ANY OTHER DAMAGES OF WHATEVER KIND, INCLUDING PERSONAL INJURIES OR DAMAGE TO PROPERTY, EXCEPT AS PROVIDED HEREIN.

This warranty is made by Glideaway and is not made by or on behalf of its distributors, retailers or any other party. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages or the exclusion of implied warranties or the limitation on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province. To the extent that the provisions of any applicable legislation expressly replaced, eliminate, amend, extend or prohibit any term or terms contained in this warranty, such term or terms shall be accordingly replaced, eliminated, amended or extended, as the case may be, in accordance with

REGISTRATION

Thank you for purchasing a Comfort Base!

Register your Comfort Base by completing the form below or registering online at www.glideaway.com.

Warranty Service
Filling out this form will help you obtain more efficient warranty service in case there is a problem with your product.

Confirmation of Ownership
In case of an insurance loss such as fire, flood, or theft, your registration could serve as your proof of purchase.

For Your Safety
Registering your Comfort Base will allow us to contact you in the unlikely event a safety notification is required.

Please mail the form and send with a copy of your proof of purchase to:

Glideaway
Attn: Warranty/Claims Department
8226 Lackland Drive
St. Louis, MO 63114

Customer Info:

First Name: _____

Last Name: _____

Address: _____

City: _____

Province: _____ Postal Code: _____

Email: _____

Phone Number: _____

Purchase Info:

Date of Purchase: _____ Model Number: _____

Serial Number: _____

Did you buy online? Yes ____ No _____

Name of Retailer You Purchased from: _____

City of Retailer: _____ State of Retailer: _____

Size of Base: _____ Price Paid (optional): _____

SERENADE

SKU: CB075WLSR